



GENERAL RENTAL CONDITIONS

The rental agreement is exclusively stipulated between the **client** and **BTSERVICE srl**, owner and renter of the gear.

The rental takes place only under the following conditions:

- o the lessee assumes **full responsibility** of the rented asset presenting an identity document or after being registered in BTService management system at the office;
- o the lessee declares to pick-up the rented asset in **perfect condition** of operation and maintenance;
- o the **return** of the rented property takes place exclusively in compliance with the times exposed in the rental shop, in the same place of the pick-up, except for the home service previously agreed;
- o in case of **theft, loss or total breakage** of the rented property, a refund equal to 85% of the price list is requested, for **serious damages** the 60% of the price list is requested and for other types of damage the price list of repairs in force is applied;
- o the **replacement** of the rented goods is possible with goods of equal or greater value, paying for any differences in the last case;
- o the rental **payment** must be done before the pick-up in the rental shop or directly online;
- o in case of **non-return or lacked notice of extension** within the predetermined day, a notification for theft against the lessee is automatically exposed;
- o an **early return** of the rented equipment is possible by returning it to the rental shop without any request of refund by the tenant;
- o in case of **tampering** of the rented equipment, or any part of it, the customer is entirely responsible for it, furthermore he is committed to use the rented good only within the limits of the predetermined function;
- o the **use** of the rented goods is not allowed to persons other than the lessee;
- o the **custody** of the goods must take place in such a way as to avoid exchanges or theft;
- o the rented equipment is **not covered by assurance**, unless the lessee is in possession of his own insurance;
- o in the event of **theft**, the lessee must make a complaint at the competent police station;
- o here below the details in the **compensation tables**.



ADDITIONAL SERVICES:

Battery charger rental	GRATIS	BIKE SHUTTLE service	As pricelist
Padlock rental	GRATIS	Assistance within 20 km	€ 35,00
Helmet rental	As pricelist	Assistance over 20 km	€ 60,00
Kit hole repair	GRATIS	Air chamber and CO2 pump (repair kit) use	€ 15,00
Kit inflate and repair	GRATIS	Inflate and repair kit use	€ 10,00
Maximum tolerance for bike drop-off beyond which the additional time will be charged.			10 min.

MAIN DAMAGE/THEFT PRICE LIST:

PADLOCK	€ 20,00	KNOBS	€ 35,00	MTB JUNIOR	€ 340,00
ON-BOARD COMPUTER	€ 250,00	GEARBOX CONTROL	€ 50,00	MTB	€ 430,00
HELMET	€ 30,00	SHEATH/WIRE GEARBOX	€ 20,00	MTB RACE	€ 1.120,00
BATTERY	€ 700,00	WHEEL	€ 150,00	MTB FULL	€ 3.600,00
SEAT	€ 30,00	COMPLETE WHEEL	€ 250,00	E-MTB JUNIOR	€ 1.120,00
CHARGER	€ 150,00	FORK	€ 30,00	E-city Bike	€ 1.040,00
TIRES	€ 30,00	KICKSTAND	€ 30,00	E-MTB	€ 1.040,00
DERAILLEUR	€ 45,00	DISK OF BRAKE	€ 50,00	E-MTB PLUS	€ 1.840,00
BRAKE PUMP	€ 300,00	SPOKES	€ 5,00/cad.	E-MTB FULL	€ 2.960,00
CHAIN	€ 45,00	FRONT CHAIR RING	€ 30,00	E-MTB FULL POWER	€ 3.920,00



BRAKE LEVER	€ 30,00				
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